

Based in the area of Charleroi, our client is an industrial company active in **energy and automation** technologies.

Technological leader and pioneer in its field, our client develops high-quality **energy solutions to accelerate the energy transition** towards a sustainable future.

To ensure their strong growth, we are looking for a **Quality Engineer (M/F)**.

## Quality Engineer (M/F)

### RESPONSIBILITIES

As a Quality Engineer, your role focuses on ensuring customer satisfaction by leading quality initiatives, resolving issues, and driving operational quality. Reporting to the Factory Quality Manager, you are responsible for the two main products manufactured on site.

Your main responsibilities are:

#### Quality Systems Management & Continuous Improvement

- Implement, review and enhance quality system procedures to align with company strategies and improve customer satisfaction.
- Act as the liaison regarding quality performance and improvement activities.
- Manage and improve the customer complaint process ensuring consistent quality feedback.
- Conduct quality audits, identify gaps, and develop corrective action plans.
- Lead teams/projects related to complaint investigation, CAPA (Corrective and Preventive Actions) and cost reduction projects, using Six Sigma and other quality tools.
- Promote a strong quality culture with best practice sharing.

#### Field Operations & Customer Satisfaction

- Ensure customer complaints resolution by analyzing root causes, implementing corrective actions, and ensuring timely communication with all stakeholders.
- Manage the supplier nonconformities and collaborate with suppliers to improve the quality of procured materials and parts.
- Oversee internal nonconformities and assess the risks associated with requests for deviation, ensuring high-quality product delivery.
- Lead scrap analysis, addressing production quality issues, and ensuring improvement of operational quality.

## PROFILE

- You hold at least a bachelor's degree in mechanical engineering or related discipline.
- You have at least 3 years of professional experience in quality (engineering) in a manufacturing environment.
- You demonstrate experience in an industrial environment with high level of standard and quality.
- You are detail-oriented, analytical, solution-driven and demonstrate a strong sense of ownership.
- You are fluent in French and English, both written and spoken.

## OFFER

- The opportunity to join a company with a worldwide reputation in its sector.
- A full-time job with a permanent contract and a competitive compensation package salary, in line with your experience.
- A pleasant working environment and the opportunity to join a dynamic team on a human scale.

## INTERESTED ?

Please send your CV together with an adapted cover letter via [URL](#) or to [recruitment@pahrtners.be](mailto:recruitment@pahrtners.be).

YOUR APPLICATION AND  
RELATED INFORMATION WILL REMAIN  
STRICTLY CONFIDENTIAL.